



Valued Customer – Northwest Family Physicians



John Abbott, Solbrekk Network Engineer, Brenda McNeill, Clinic Manager, Mark Pottenger, Clinic Administrator

Northwest Family Physicians has served their communities for over 30 years. As family physicians, they offer a wide range of services, care to all ages and have a network of specialists for referral when necessary. They provide obstetrical care, general x-ray services, mammograms, bone densitometry and ultrasound. Many common procedures are done at their clinics, including skin biopsies and excisions, allergy injections, acupuncture and evaluation of abnormal pap smears.

Solbrekk provides Northwest Family Physicians with weekly scheduled visits and pro-active services to support their IT Network. Mark Pottenger, Clinic Administrator stated "Outsourcing really fits our needs." Mark also stated "John Abbott now comes out weekly, and is currently helping us with implementing electronic charts and medical records. He is also implementing a VPN so that physicians can access our system from the convenience of their own homes and have 24 hour a day access to patient records. John has been great to work with, is extremely knowledgeable and dependable, has taken an active interest in our company and keeps educated on our technology."