



Valued Customer – Therapy Partners



L to R – Solbrekk - John Abbott, Sr. Network Engineer, Jerry Weiler, Director of Operations
Steph Symens, Sr. Service Support Specialist, Therapy Partners - Brad Montgomery, Interim CEO
Heather Barberine, Jenny Wyland, Solbrekk – Brian McEnaney, Sr. Account Executive

Therapy Partners is a managed service organization formed to manage six physical therapy practices that have offices in eighteen locations in the Twin Cities metro area and Mankato. They base their clinical approach on practical and scientific studies and believe that treatment of all involved tissues gives better immediate and long-term resolution of symptoms.

Therapy Partner's had several challenges prior to contracting with Solbrekk. Solbrekk was able to resolve those challenges and help them get a better handle on their IT costs with their communication, attention to detail and incredible planning. Brad Montgomery said "We talked to our peers about Solbrekk and talked to several good references currently using them. We liked their size, experience and technical depth. We developed a sense of trust and felt that there is a true mutual relationship that has developed. Jenny and Heather were instrumental in making the change and Board of Directors was in favor of making the change to Solbrekk."

Brian McEnaney said "I have been very impressed with Therapy Partners willingness to invest in a long-term relationship. They are committed to a very high-level of two-way communication and they have exhibited a desire to invest in technology appropriately."

Solbrekk sent a team that included sales, engineering, operations and customer support to Therapy Partners office to meet with them and get the relationship off to a great start. Sixty days later the Therapy Partners team came to Solbrekk's office to meet with the same team to review the relationship and make improvements. Brad said "We are very happy with the great communication we have with Solbrekk. We feel like we can trust them and do not have to worry whether our IT needs are getting taken care of. John Abbott's communication and interpersonal skills are excellent. We have been very impressed with Solbrekk."