



## Valued Customer – City of Shoreview



Solbrekk - Larry Phelps, Sr. Account Executive, Chad Brinkman, Sr. Network Engineer  
City of Shoreview - Dick Crumb, IS Director

Shoreview is a distinctive and vibrant community located in Ramsey County, just 10 miles northwest of St. Paul. They are recognized for their abundant lakes, wetlands and open spaces. Their quality parks and trails system offers splendid recreational and leisure opportunities.

Solbrekk provided the City of Shoreview with the Laserfiche document management solution about 5 years ago. Dick Crumb, IS Director said “We chose Laserfiche because it is very intuitive and simple to use. We can index information so that it is easily searched and found later. It has made our life much more efficient.”

Dick recently emailed Larry and Chad as follows:

Guys, after years of inputting lots of data into Laserfiche we finally got to the point where we can get some cool payback. I just got all the city “Property files” data published to DVD’s and moved to a laptop that Public Works folks use in the field. Now whenever they need info on sewer or water ties, water shut off valves or CAD “As Builts”, they just look it up in their local Laserfiche published documents on the laptop. No more running back to the office to plow thru reams of paper! This is huge for them. They have a young guy Joe, who understands computers and he loves the SIMPLICITY of Laserfiche and how intuitive it is to use. He was really psyched when I handed him the laptop this morning with all the latest city streets info on it.... :-)